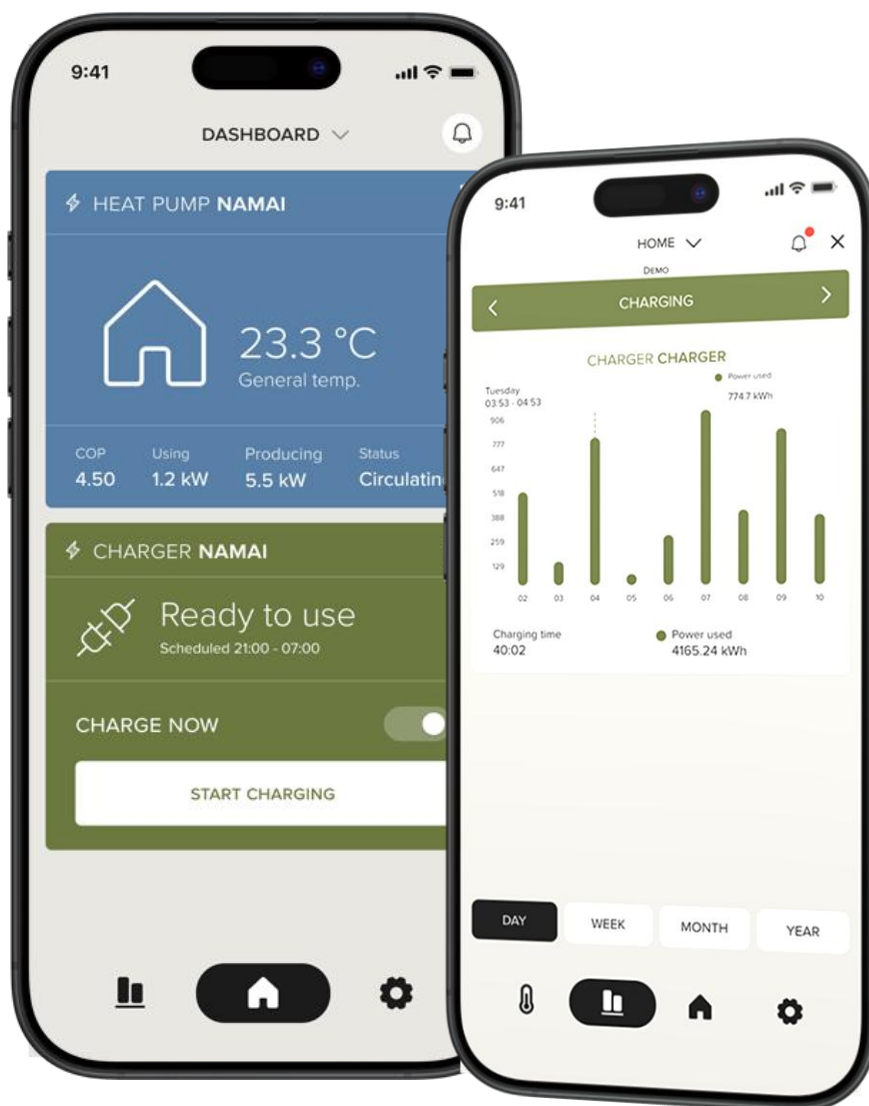




IGLU KALLIK PRO APPLICATION USER MANUAL



For the latest IGLU Kallik Pro User Manual in all supported languages, visit: <https://iglutech.eu/en/>

Warning

Before using IGLU Kallik Pro, read and follow all instructions and warnings provided in the Application User Manual and all other related documentation for the IGLU Kallik Pro Station. Failure to do so or to follow any of the instructions or warnings in User Manual document can result in electrical shock, serious injury, or death, or can damage the IGLU Kallik Pro Station or attached power conversion systems, potentially rendering them

PRODUCT SPECIFICATIONS

All specifications and descriptions contained in this document are verified to be accurate at the time of printing. However, because continuous improvement is a goal at IGLU TECH, we reserve the right to make product modifications at any time.

The images provided in this document are for demonstration purposes only. Depending on the product version and market region, details may appear slightly different.

ERRORS OR OMISSIONS

To communicate any inaccuracies or omissions in this manual, please send an email to: info@iglutech.eu



ELECTRONIC DEVICE: DO NOT THROW AWAY

Proper disposal of charging station is required. Refer to your local regulations for disposal requirements.

IGLU TECH UAB 2026. All rights reserved.

All information in this document is subject to copyright and other intellectual property rights of IGLU TECH UAB, and its licensors. This material may not be modified, reproduced, or copied, in whole or in part, without the prior written permission of IGLU TECH UAB, and its licensors. Additional information is available upon request. The following are trademarks

All other trademarks contained in this document are the property of their respective owners and their use herein does not imply sponsorship or endorsement of their products or services. The unauthorized use of any trademark displayed in this document or on the product is strictly prohibited.

Table of Contents

1.About this document.....	4
2.IGLU Home Next mobile application.....	5
2.1 Getting Started: Registration	6
2.2 Log in	7
2.3 Adding a new Device upon registration	7
3. Settings & Preferences.....	8
3.1 My devices	10
3.2 Adding a New Device to an Existing Account.....	11
3.3 Report an Issue	12
4. App Navigation & Layout.....	13
5.Charger Station Settings.....	14
5.1 Schedules.....	15
5.2 Free charge.....	17
5.3 Charge Tags.....	18
6.Energy Statistics.....	20
7.Locations feature.....	22
7.1 Adding a New Location	22
7.2 Location Sharing with Other Users	23

1.About this document

This Application User Manual provides information on how to operate the IGLU Kallik Pro Station using the IGLU Home Next application only. Instructions for installation and physical operation of the IGLU Kallik Pro Station are provided in the IGLU Kallik Pro Station User Manual, which is available on the official <https://iglutech.eu/> website.

This document is an integral part of the product and must be made readily accessible to the end user. The manual must remain available throughout the service life of the device. In the event of a change of ownership, the manual must be transferred to the new owner or user.

If you have any questions, please contact the company that performed the installation or your local manufacturer's representative.

In case of failure

If you experience any issues with the IGLU Kallik Pro Station or if the IGLU Home Next mobile application reports system error, please contact us immediately and report any error by specifying:

- Date of purchase of the device.
- Error that occurred.
- Environmental conditions

You can register an IGLU Kallik Pro Station failure using **IGLU Home Next** mobile application. For more detailed information, see section **3.3 "Report an issue"**

You may also contact our IGLU service team at service@iglutech.eu

2.IGLU Home Next mobile application



The **IGLU Kallik Pro** is controlled via the **IGLU Home Next** application. The application allows users to manage and monitor charging operations, including starting and stopping charging sessions, viewing charger status, monitoring charging duration and energy consumption (kWh), managing charging schedules, and controlling access through charge tags and application-based authorization in real time.

Download and install the IGLU Home Next app



You can also download the app by scanning the QR codes (below);

Google Play	App Store
	

The **IGLU Home Next** application is supported by the latest versions of iOS and Android OS and might not work properly with some older mobile phone models or OS versions.

2.1 Getting Started: Registration

Use this section the very first time you open the app to create your account, or anytime you need to log in.

Creating the new account

1. When you open the **IGLU Home Next** app, for the first time you need to create an account by clicking **"Create account"** or if you already have an account, see **"Log in"** to an existing account.
2. When you press **"Create account"** button you are redirected to **"Sign up"** window, where you have to:
 - Enter your email address.
 - Read the [Privacy Policy](#) and indicate that you agree to the terms specified.
 - Click **"Create account"**
3. On the opened new account window, the following information should be provided
 - First name;
 - Last name;
 - Phone number;
 - Create password;
 - Repeat password

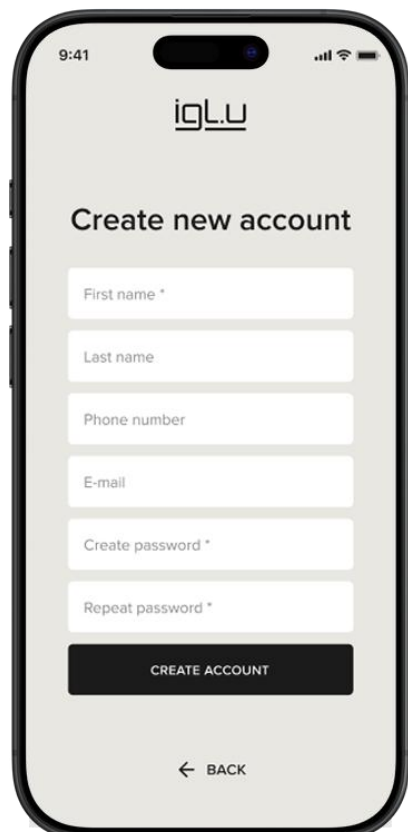
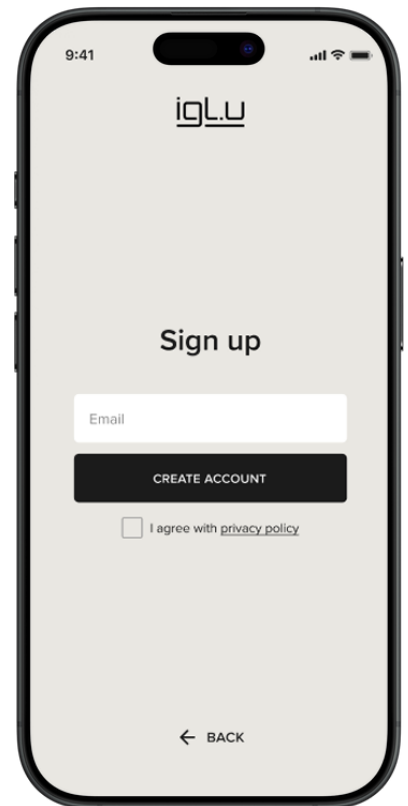
Note: Ensure your password meets the requirements:

- Contains at least one number
- Contains at least one uppercase (capital) letter
- Contains at least one symbol (for example: ! @ # \$ %)
- Contains at least 6 characters

To continue the registration, click the button (**"Create account"**):

4. Check your email inbox for a verification message sent to the address you provided. Open the email and follow the instructions to confirm your account.

Note: If you don't see the verification email within a few minutes, check Spam/Junk. If needed, return to the app and choose [Resend email](#), or verify that your email address was entered correctly.



2.2 Log in

In order to login to already existing account enter the following information

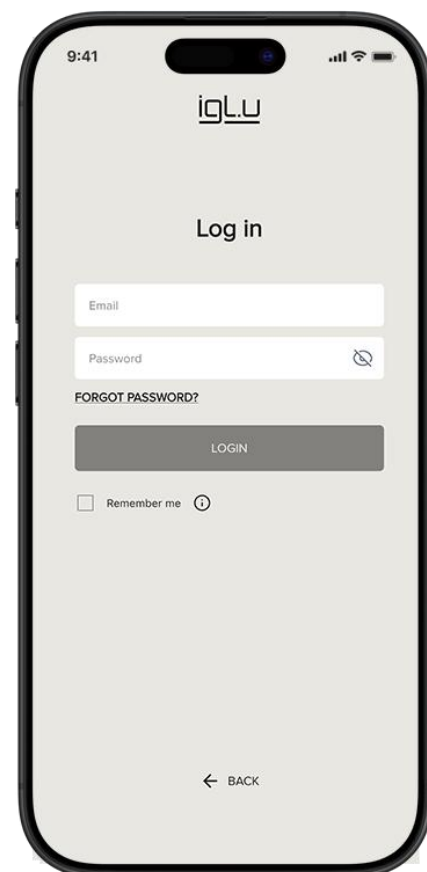
- E-mail address;
- Password;

Log in by clicking the button **"Login"**

If you forgot your password, click **"Forgot password"**.

Enter your email and follow further instruction to reset the password:

- Enter your e-mail address of your account.
- A link will be sent to your e-mail to reset the password
- Press the link to create a new password.
- Log in to your account with newly created password.



2.3 Adding a new Device upon registration

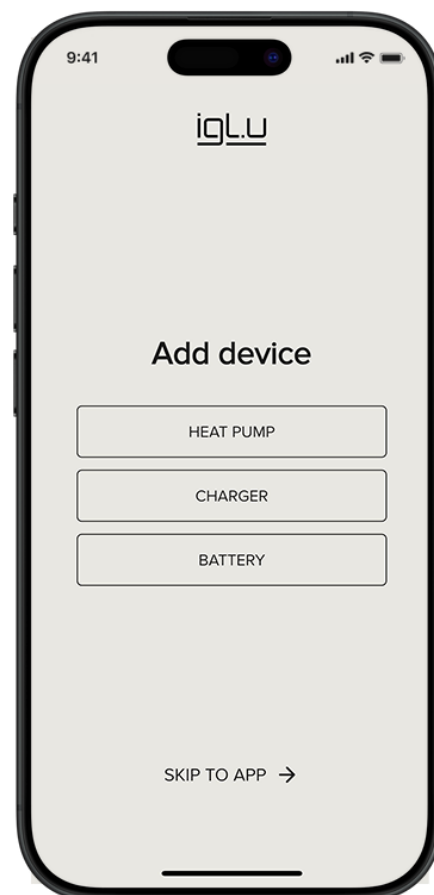
Upon successful registration, you will be directed to the: **"Add device"** window, where you need to:

- Choose the device you wish to add.
- Enter the device serial number or scan the QR code. This information is located on the product label attached to the indoor unit.
- Add device name.
- Enter the power limit (6–32 A) for your IGLU Kallik Pro device. You may set this value now or skip this step and configure it later.



NOTE: If you need more information regarding the power limit consult your electrician.

- Select the location of your device. If no location has been created yet, a default location will be automatically selected based on your current location.
- Click **"Go to app"**



9:41

iglu

Enter device serial number

Enter a serial number found with the product documents.

or scan QR code

SCAN QR CODE

NEXT

← BACK

9:41

iglu

Add device name

Lorem ipsum dolor sit amet consectetur. Rutrum mattis venenatis magna at.

Device name

NEXT

← BACK

9:41

iglu

Current limit

Enter the power limit for your charger. If you need more information consult your electrician.

1.2 Amps

SAVE

SKIP FOR NOW

19	.2
20	.3
21	.4
22	.5
23	.6
24	.7
25	.8

3. Settings & Preferences

9:41

DASHBOARD

Demo

HEAT PUMP NAMAI

23.3 °C

General temp.

COP	Using	Producing	Status
4.50	1.2 kW	5.5 kW	Circulating

CHARGER NAMAI

Ready to use

Scheduled 21:00 - 07:00

CHARGE NOW

REMOTE CHARGING

Settings

9:41

SETTINGS

Notifications

User name

Version 2.1

- GENERAL SETTINGS
- DEVICE CONNECTION
- INFORMATION
- REPORT AN ISSUE
- HEAT PUMP SETTINGS
- DEVICES
- LOCATIONS
- ACCOUNT SETTINGS

Settings

In the main application window click on the settings icon on the bottom bar, which will take you to the “**Settings**” window, where you will see the sections:

- **General settings** - to define whether notifications, warnings, alerts you want to make an active or disabled; and change the language of the app.
- **Device connection-** – Allows you to connect your Heat Pump system to your home Wi-Fi network using the IGLU Home Next application. For more information, refer to the IGLU Heat Pump Application User Manual.
- **Information** - to reach an information such as the user manuals in PDF or reach the IGLU TECH website by hyperlink;
- **Report an issue** - To report an issue to the IGLU TECH Service Team, select the appropriate issue category (General, Device Problems, or App Problems), attach a screenshot, and provide a description of the problem.
- **Heat pump settings** - to conduct the parameters changes of your heat pump.
- **Charger station settings-** to manage the settings of IGLU Kallik Pro.
- **Devices** - To add device information (model, serial number, name), change the name of the currently selected device, move the device to a chosen location, or delete the device from the app.
- **Locations**-The Location feature allows you to organize and manage devices by grouping them into physical or logical areas, and to invite other users to access and control devices within that location
- **Account settings** - to make changes in profile, log out, or delete an account.

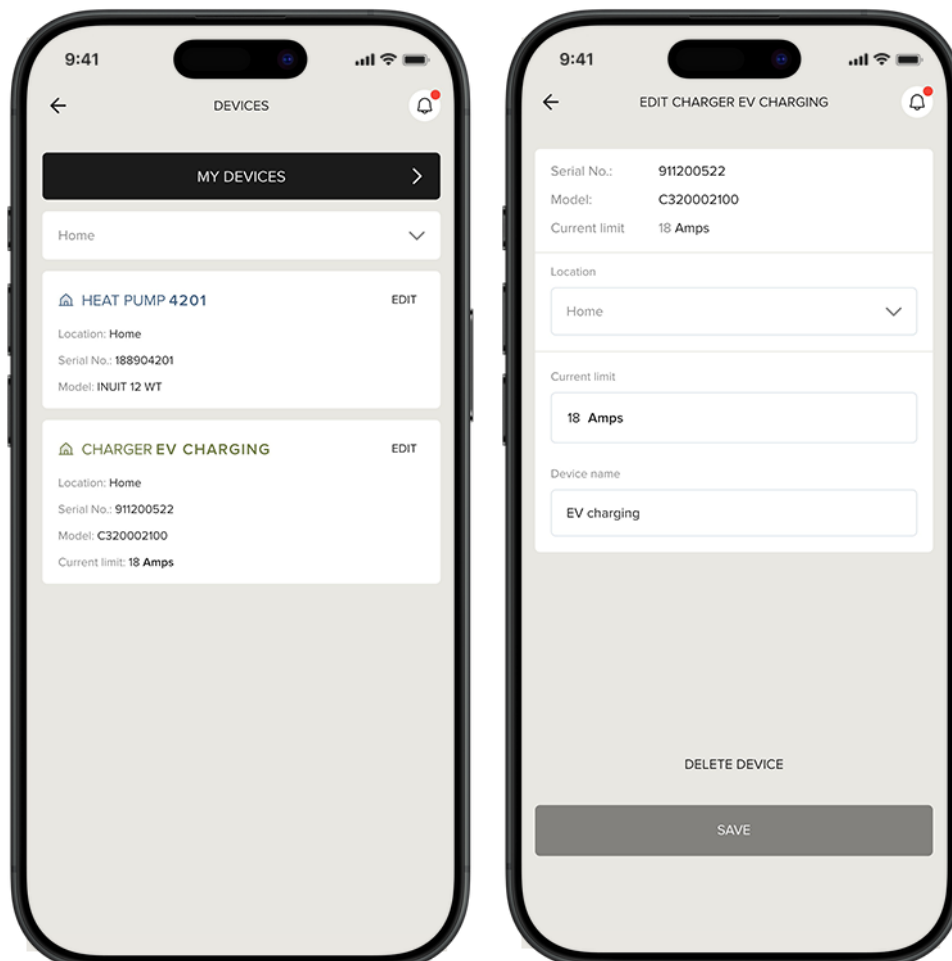
3.1 My devices

In the „**Devices**“ settings, you can edit the device name, move the device to another location, update the current limit (A) of your IGLU Kallik Pro device, or delete the device.

- Navigate to the main Settings of the application and expand the „**Devices**“ section.
- Select „**My Devices**“.
- Choose the device you want to modify and select „**Edit**“.
- In edit mode, you can:
 - Change the device name
 - Move the device to another location
 - Update the current limit
 - Delete the device

NOTE:

- When a device is deleted from your account, all associated settings and charging history are permanently removed. The device can then be registered to another account. Each device, identified by its unique serial number, can be registered to **only one account** at a time.
- If multiple users need access and use to the same device, use the „**Location Sharing with Other Users**“ feature. For more information refer to „**Location Sharing with Other Users**“

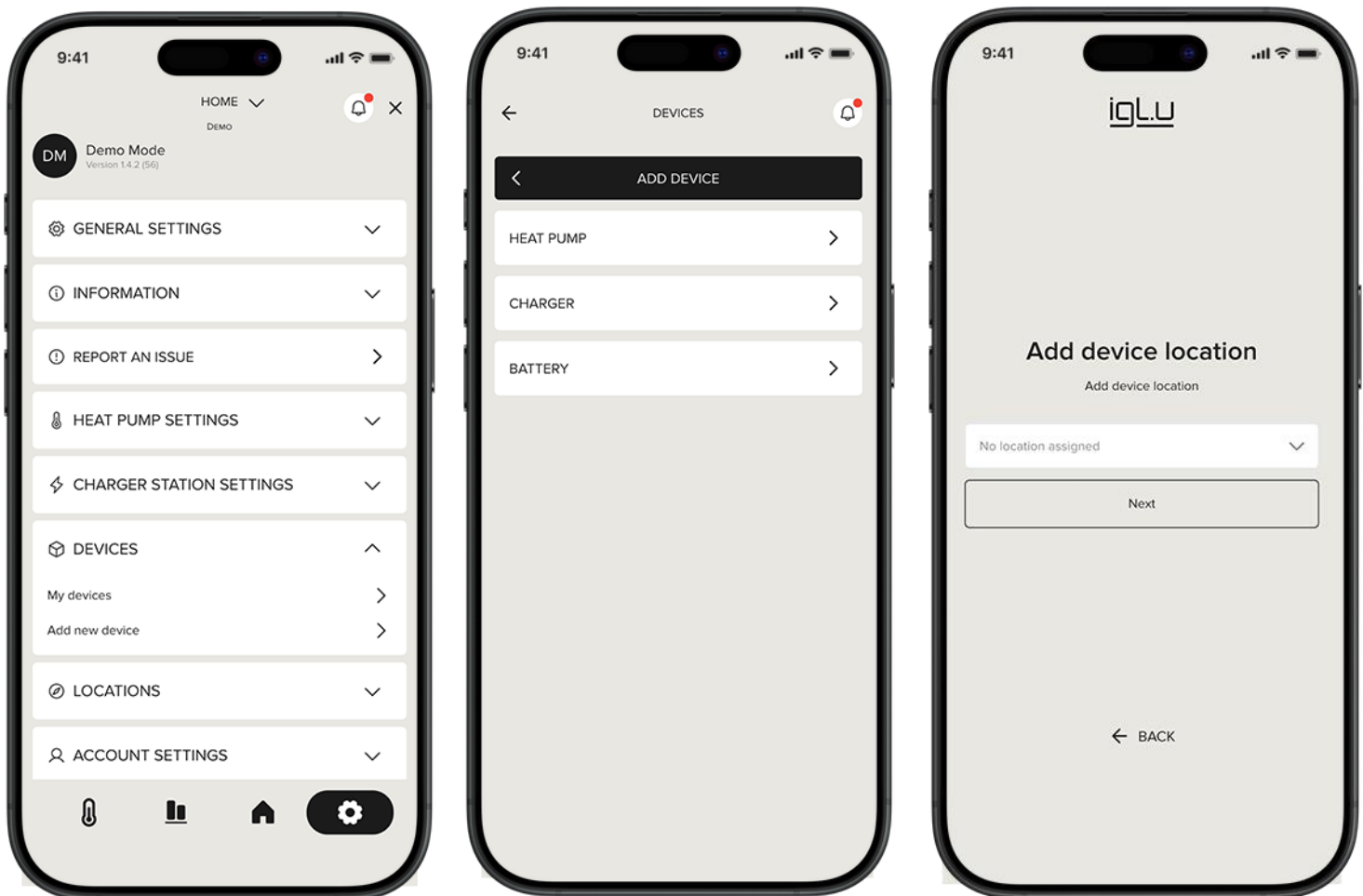


3.2 Adding a New Device to an Existing Account

If you already have the IGLU Home Next application and are using one of the IGLU device, follow the steps below to add a new device to an existing account:

- Navigate to the main Settings of the application and expand „**Devices**“ tab.
- Select „**Add New Device**“.
- Choose the device you wish to add.
- Enter the device serial number or scan the QR code. This information is located on the product label attached to the indoor unit.
- Enter a device name.
- Enter the current limit (6–32 A) for your IGLU Kallik Pro device. You may set this value now or skip this step and configure it later.
- Select the location of your device.
- The device will be added to your account and assigned to the selected location.

Note: If the newly added device does not appear, restart the application.



3.3 Report an Issue

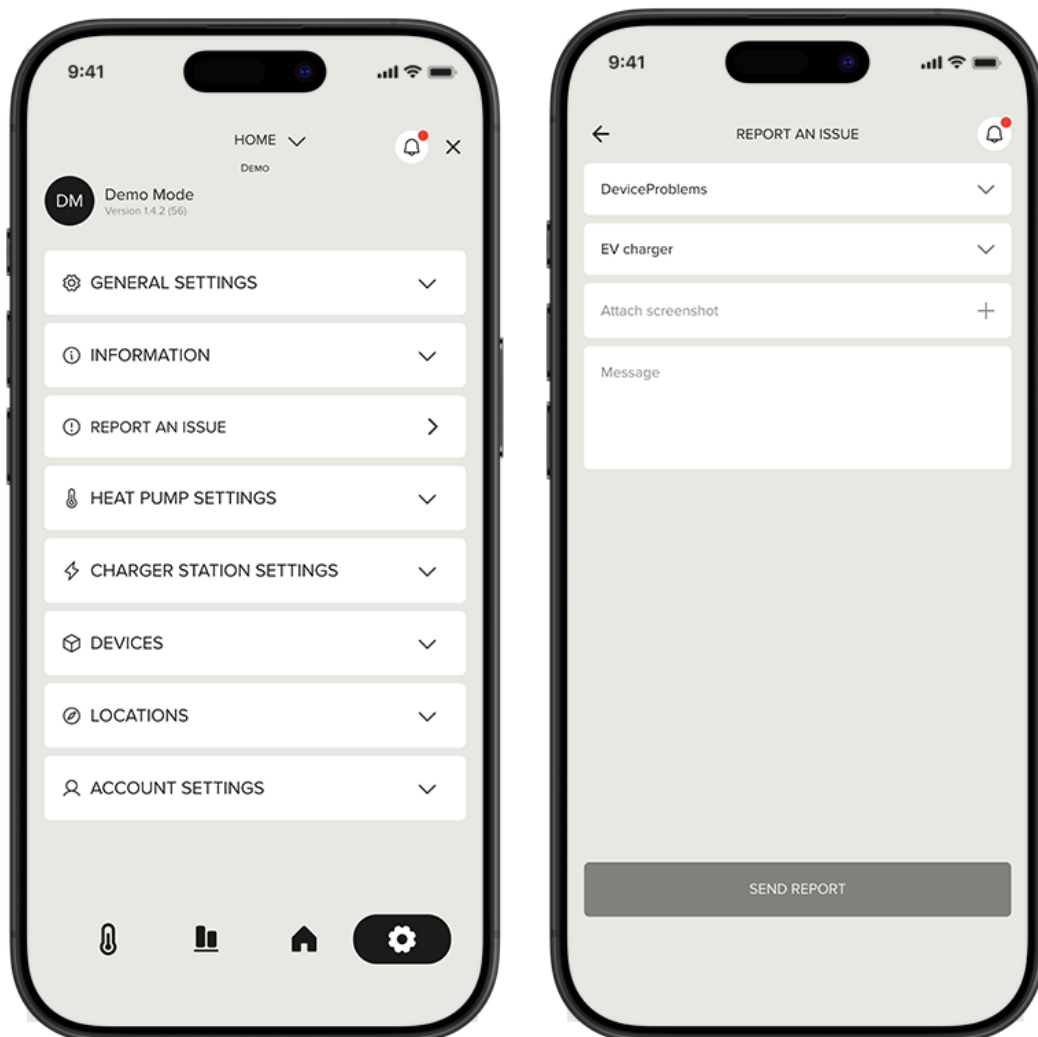
If you experience any issues with your IGLU devices or if the IGLU Home Next application reports a system error, you can report the issue directly through the application.

To report an issue:

- Navigate to Settings in the application.
- Select „**Report an Issue**“.
- Choose the appropriate issue category:
 - General
 - Device Problems
 - App Problems
- If it's a „**Device Problems**“, then select the Device model with which you are experience an issue
- Attach a photo or screenshot (one image per report, maximum size 25 MB).
- Describe the issue in detail.

After submitting the report, our service team will assist you.

NOTE: You can also contact our IGLU service team at email: service@iglutech.eu



4. App Navigation & Layout

When you log in, the main application window displays your current IGLU devices.

Note: Information related to **Heat Pump settings and status** is described in the Heat Pump User Manual

EV Charger Status

The status of the IGLU Kallik Pro is displayed as follows:

- **Ready to use** – The charger is available, and charging can be started.
- **In Use** – The charger is currently charging a vehicle.
- **Offline** – The charger is not available for use.

When the charger is „**In use**“, the following information is displayed:

- Charging duration
- Energy consumption (kWh)
- Schedule status

When the charger is „**Ready to use**“, the „**Start Charging**“ button is displayed as active. The activity of this button depends on whether the „**Free Charge**“ feature is enabled or disabled (see „**5.2 Free Charge**“ section for more information).

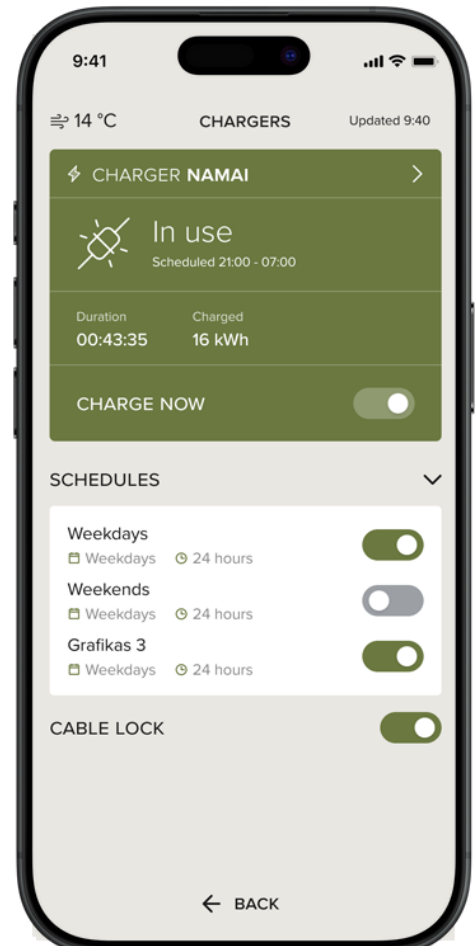
Charging Schedules

You can enable or disable charging schedules directly from the main dashboard.

For more information, refer to the „**5.1 Schedules**“ section.

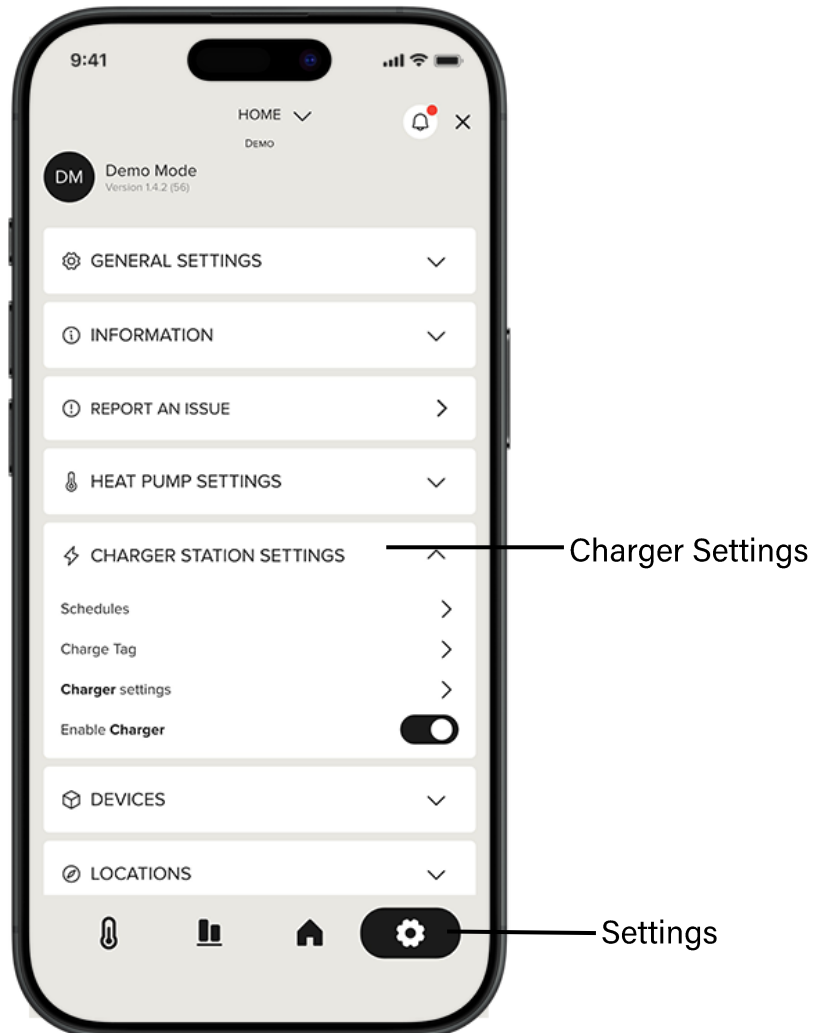
Cable Lock

If the „**Cable Lock**“ feature is enabled, the charging connector is locked in the charging station and cannot be removed. To remove the charging connector, disable the „**Cable Lock**“ feature.



5.Charger Station Settings

In the main application window, tap „**Settings**“, then navigate to „**Charger Station Settings**“. In this section, you can manage IGLU Kallik Pro settings such as creating charging schedules, managing charge tags, and enabling or disabling the free charging feature.



5.1 Schedules

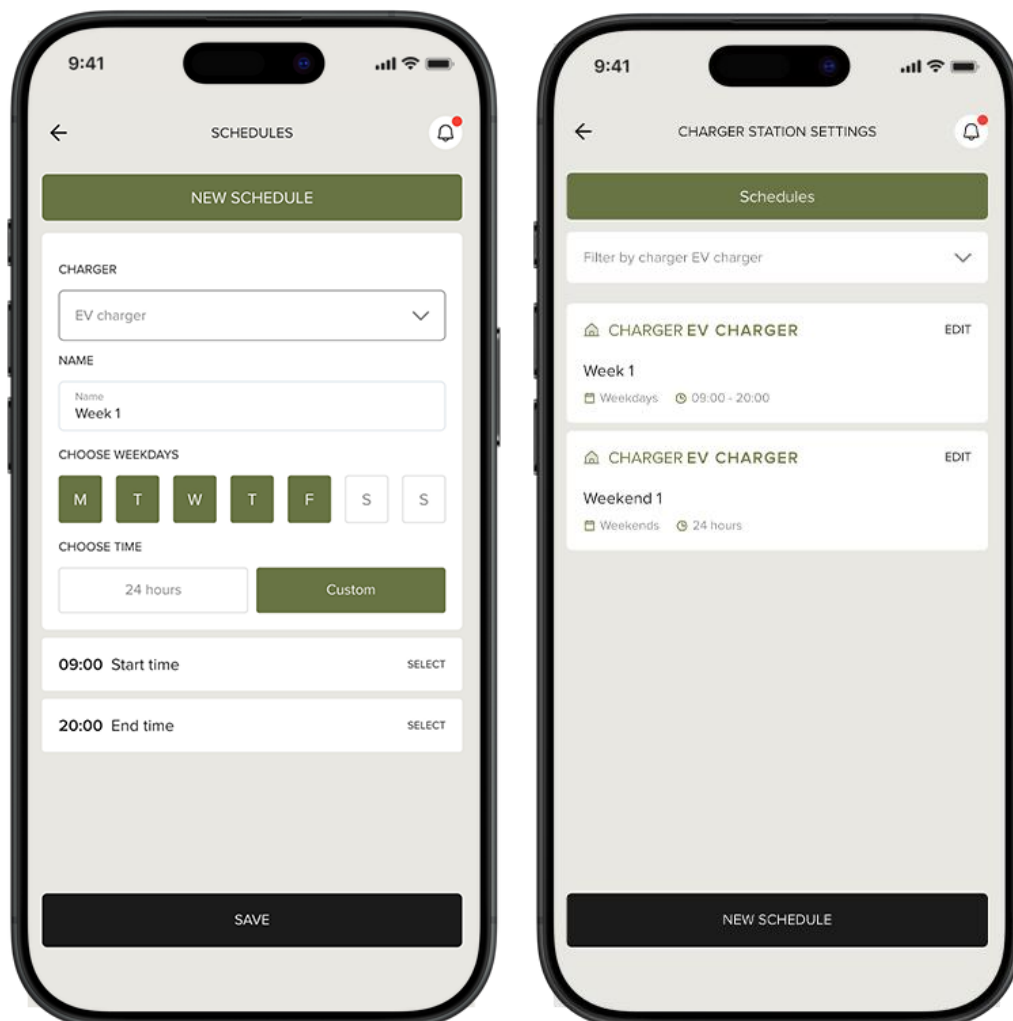
You can create schedules that define when charging will begin. The following schedule types are available:

- **24 hours** - The charging station operates continuously for the selected days.
- **Custom** - Charging starts and stops at specific times on selected days.

To create a schedule:

- Navigate to „**Charger Station Settings**“ and select „**Schedules**“
- Tap „**New Schedule**“
- Select your charger from drop-down list.
- Enter a schedule name
- Select the days on which the schedule should be active
- Choose time option:
 - 24hours
 - Custom, then specify the start and end times.

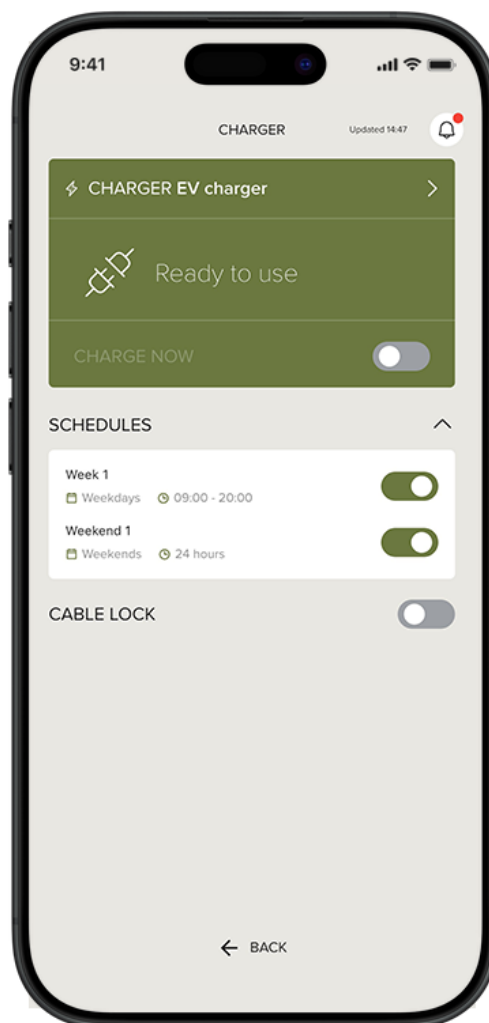
The created schedule will appear in the schedule list for the selected charger. You can create additional schedules or edit or delete existing ones at any time.



Schedules can also be accessed from the main app dashboard by tapping the charger device tile. From there, you can activate or deactivate schedules.

NOTE: If the step of activating the schedule from main app dashboard window is skipped, charging will not start at the scheduled time.

NOTE: If the scheduled charging time has not yet started and charging is required, you can start charging manually using the application or a registered RFID Charge Tag. If the Free Charge feature is enabled, charging can also be started by simply connecting the charging connector to the vehicle.



5.2 Free charge

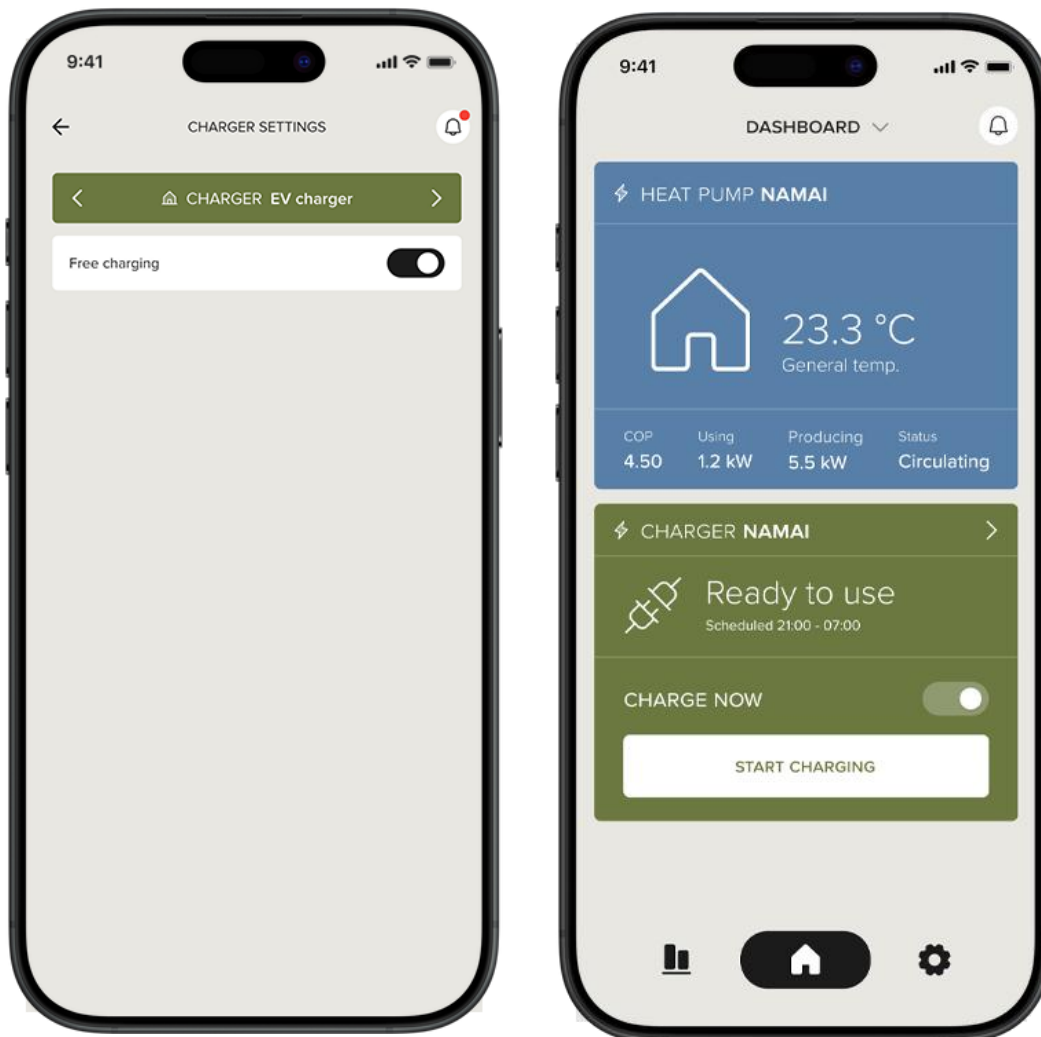
Free Charge:

Enabled – When this mode is enabled, charging starts automatically when the charging connector is connected to the EV. No additional charger activation is required.

Disabled – When the Free Charge feature is disabled, charging can be started only using a **Charge Tag** (RFID card) or via the application. To start charging from the application, tap „**Start Charging**“ on the charger device tile in the main dashboard.

To enable/disable Free Charge:

- Navigate to main settings of the app
- Select „**Charger Station Settings**“
- And tap on „**Charger Settings**“
- Here you can enable or disable free charging mode.

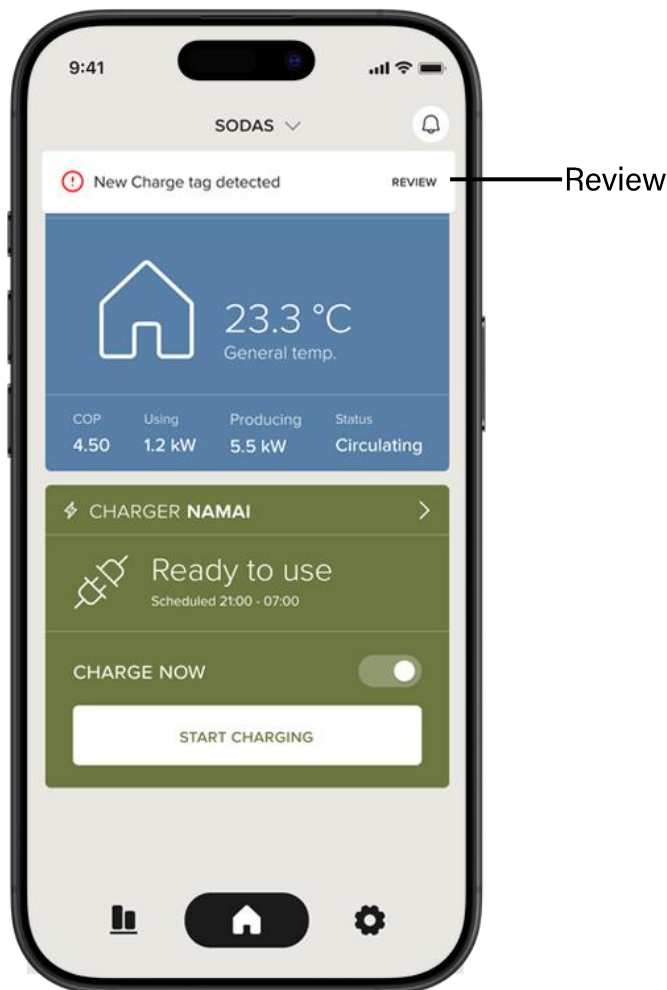


5.3 Charge Tags

A **Charge Tag** (RFID card) can be used to start, stop, or unlock charging on the IGLU Kallik Pro station. Each newly detected Charge Tag must be registered in the **IGLU Home Next** application, where Charge Tag settings can be managed.

NOTE: When the **Free Charge** feature is disabled, charging can be initiated only by using a registered Charge Tag or by starting the charging session through the application.

When a new Charge Tag is detected, a notification is displayed on the application dashboard. To approve or decline the Charge Tag, click „**Review**“.



You will then be redirected to the Charge Tag page on the app, where you can either „**Accept**“ or „**Reject**“ the new Charge Tag.

When accepting a new Charge Tag:

- Enter a Charge Tag name.
- Select the charger to which the Charge Tag will be assigned.
- Optionally, set an expiration date for the Charge Tag.

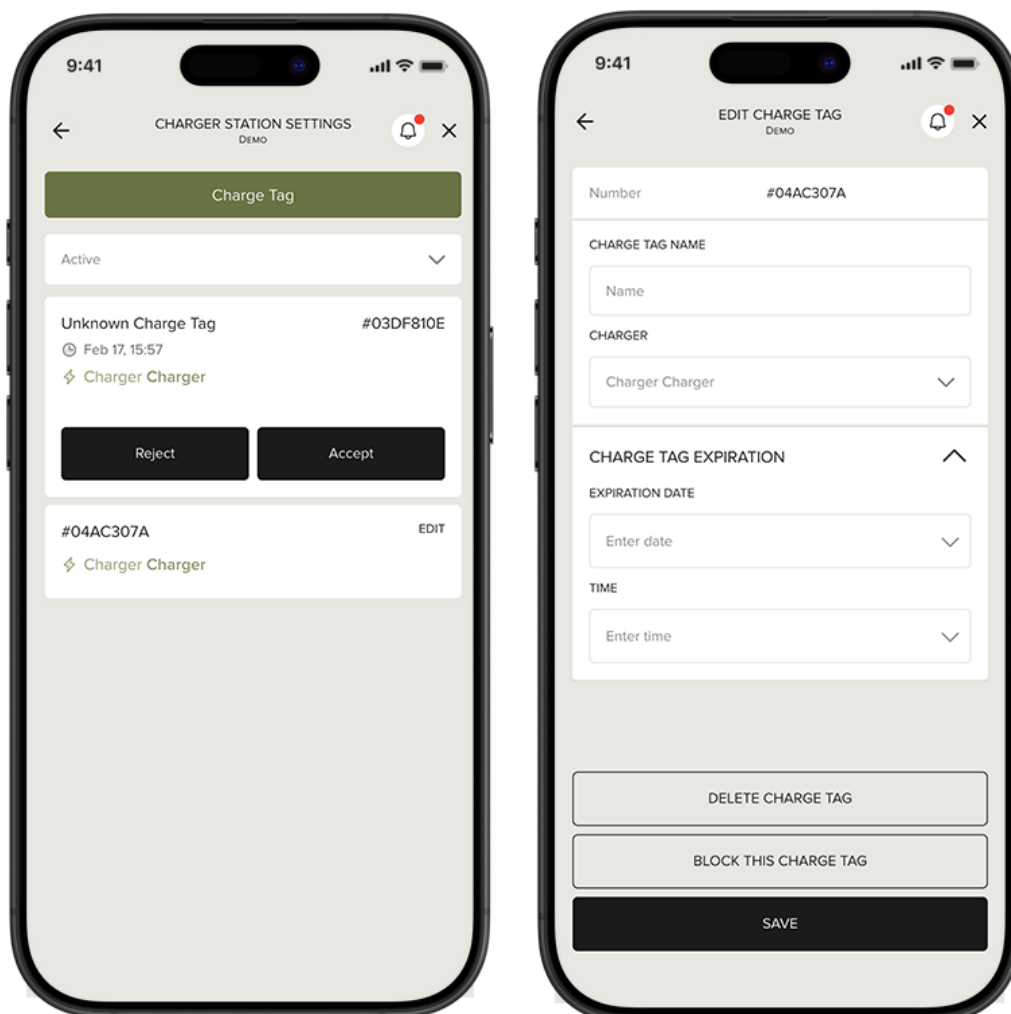
If the Charge Tag is rejected, it is removed from the list and cannot be used.

To remove or block an existing Charge Tag:

- Click „**Edit**“ on the Charge Tag you want to manage.
- At the bottom of the page, choose „**Delete**“ or „**Block**“.

Note: Once deleted or blocked, the Charge Tag can no longer be used for charging.

Note: Blocked or expired tags can be viewed by filtering the drop-down list (Active / Blocked / Expired). Deleted charge tags can no longer be viewed

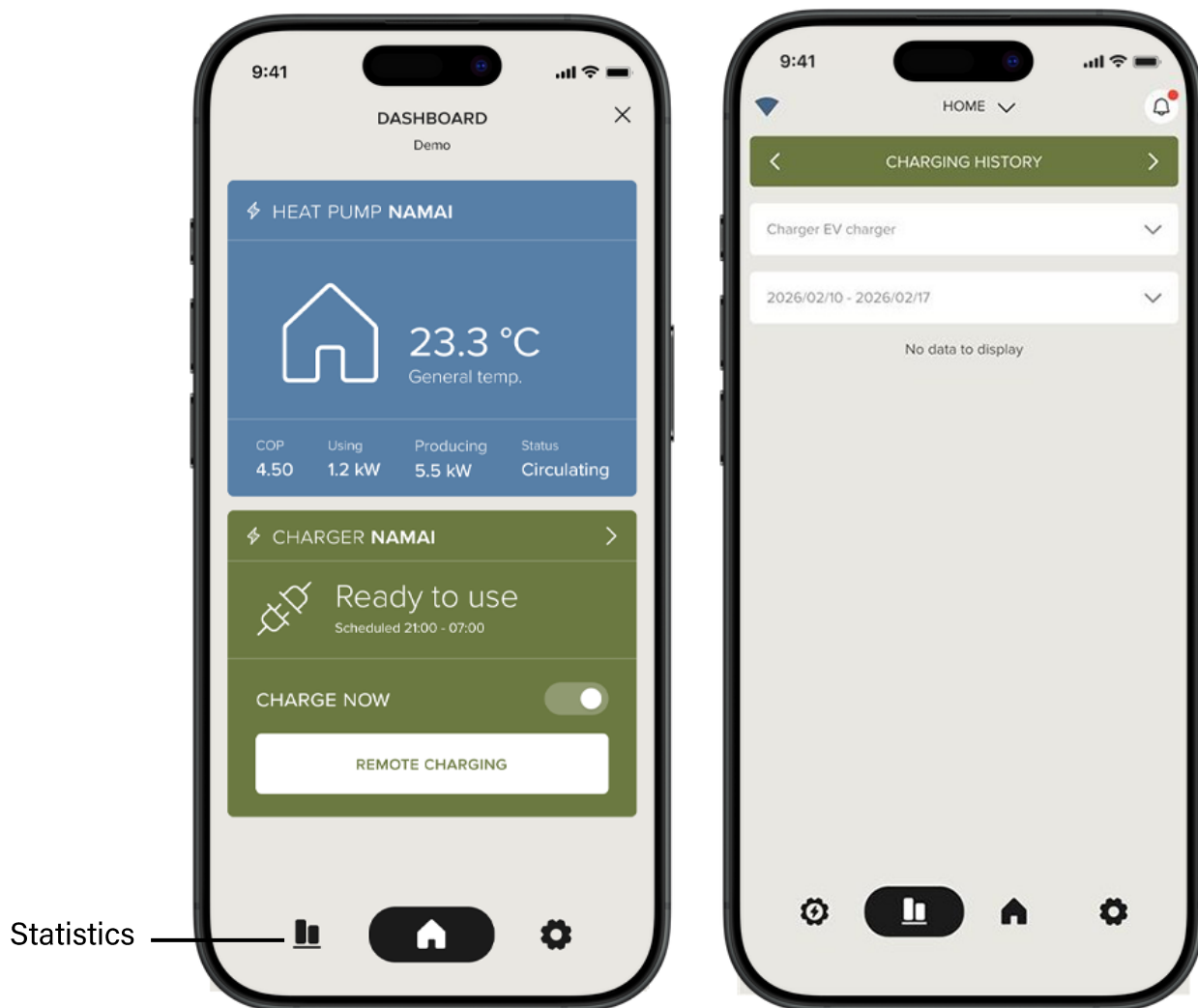


6. Energy Statistics

The Statistics section allows you to monitor your IGLU Charger device's performance over different time periods — daily, weekly, monthly, or yearly. You can view how much electricity (kWh) has been consumed and charging time.

To access this section, tap the Statistics icon in the main application window. A pop-up window will appear, allowing you to select the desired time range and view detailed performance data.

To view the statistics of your IGLU Charger select your Charger name and time range within you want to see the data.



You can view the **Charging History** statistics or **Charging** data.

Charging History:

In generated table you will see the following data:

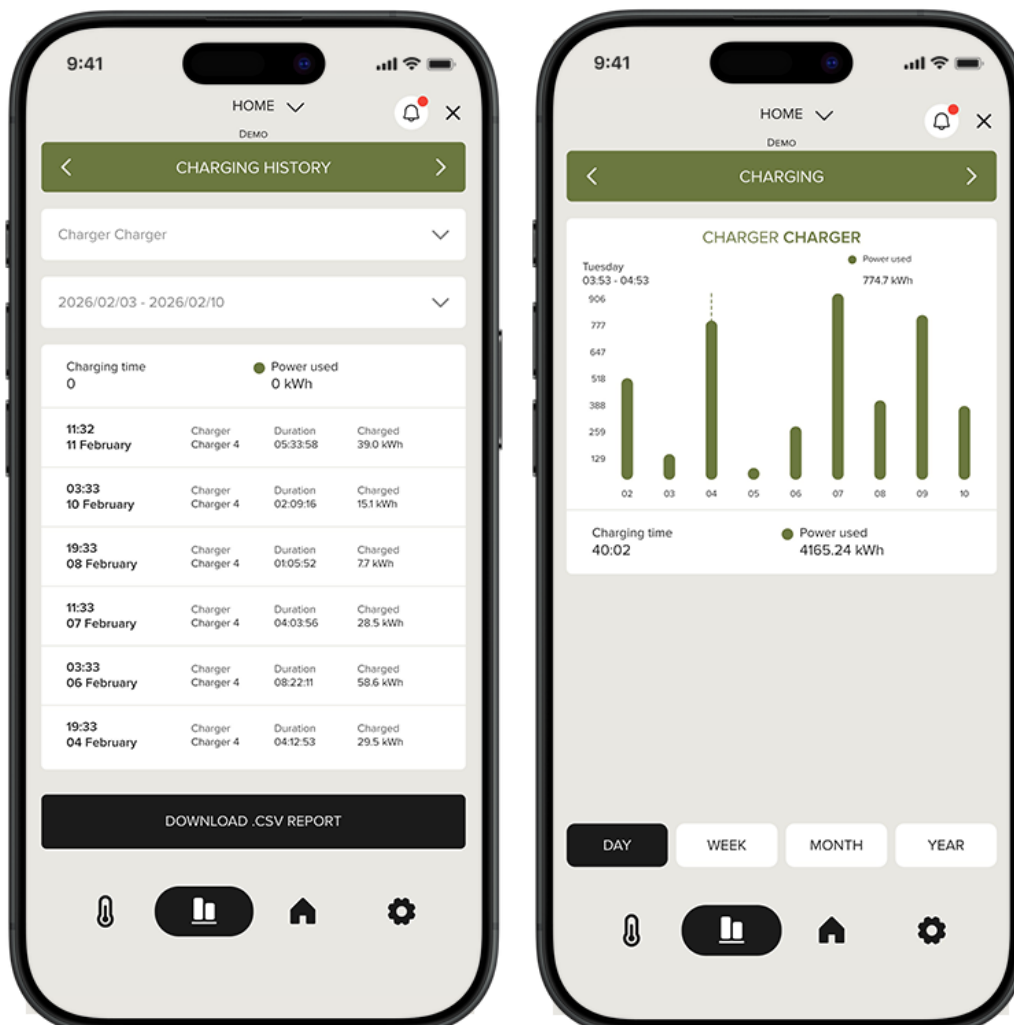
- Charge date
- Charge name
- Charge duration
- Total charged kWh

Note: You can also download csv. Report to your mobile device.

Charging statistics:

By tapping and holding on one of the statistics bar, you can view detailed information of charging time and Power used (kWh) for that specific time point:

- In **Daily** view — data for a specific hour.
- In **Weekly** view — data for a specific day of the week.
- In **Monthly** view — data for a specific week.
- In **Yearly** view — data for a specific month.



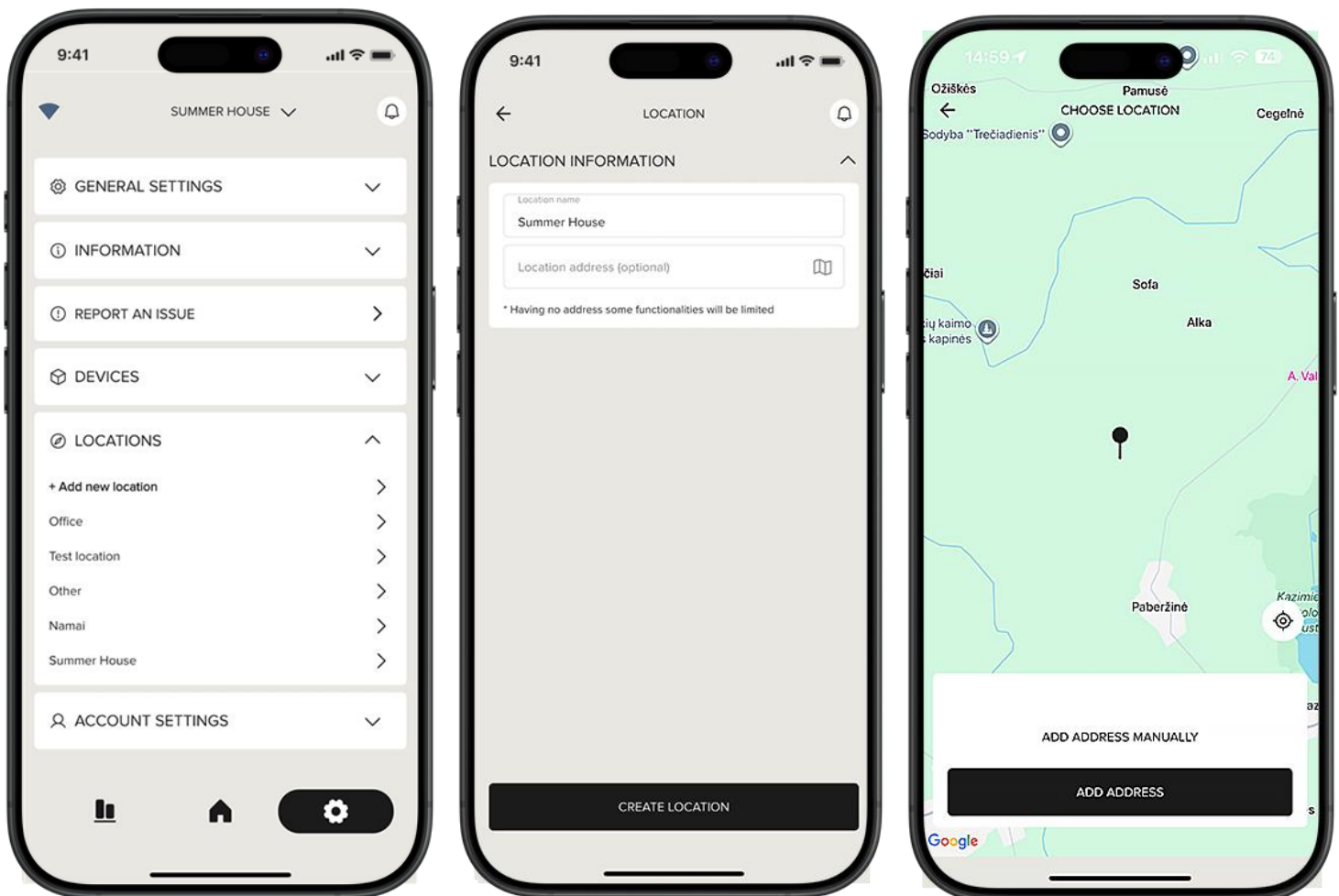
7. Locations feature

The Locations feature allows you to manage multiple installation sites within the application. Each location can contain one or more devices and can be shared with other users. This makes it easy to organize your devices across different homes, buildings, or sites.

7.1 Adding a New Location

To create a new location:

- Navigate to the **Settings** menu from the main dashboard window
- Select „**Locations**“, and click “**+ Add New Location.**”
- A new window will open where you can name your location and select the address from the map or enter it manually.
- Once the location is created, you can assign a new device to it by entering or scanning the device’s serial number.



To add an existing device to the newly created location:

- Navigate the main **Settings** of the app, select „**Device**“ and „**My Devices**“
- Choose your existing device, click „**Edit**“, and move it to the desired location.

To delete a Location :

- Navigate to “**Locations**” in the settings menu, select the location you want to delete, and click “**Remove Location.**”
- Please note that a location can only be deleted when **no devices are assigned** to it.

7.2 Location Sharing with Other Users

You can share a location with other users by sending an invitation. When sharing, you may set an **access expiry date** and add **notes** for the invited user.

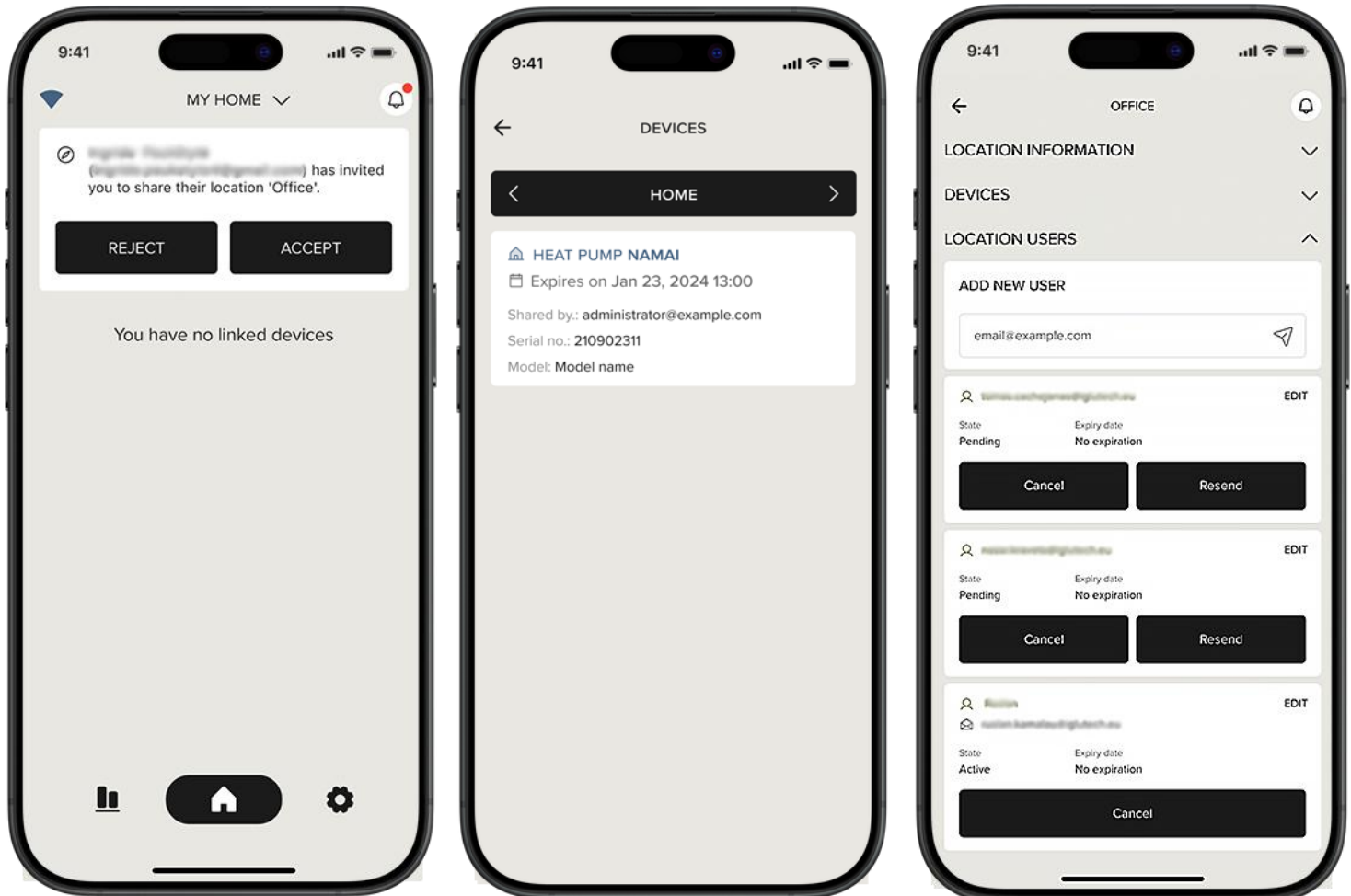
Note: The invited user must have an active account in the **IGLU Home Next** application to access and manage the shared device.

A user who accepts your invitation will be able to manage your IGLU devices, including adjusting its parameters.

To share a location with another user:

- Navigate to the **Main Settings** of the app and select „**Locations**“.
- Choose the location you wish to share.
- Under „**Location Users**“, on the „**Add New User**“ window enter the email address associated with the other user's **IGLU Home Next** account, and click „**send**“
- The invited user will receive notification in the app to „**accept**“ or to „**reject**“ the shared location.

The owner can revoke access at any time by clicking the „**Cancel**“ button under „**Location Users**“ for the selected location.





UAB IGLU TECH

Ukmergės g. 364-6, LT-14188 Vilnius

Tel: +370 655 53277

E-mail: info@iglutech.eu

<http://iglutech.eu/en/>